## CREATING A NEW PERMIT APPLICATION

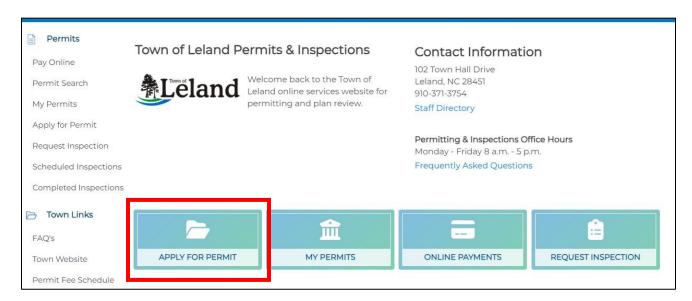


102 Town Hall Drive, Leland, NC 28451 www.townofleland.com

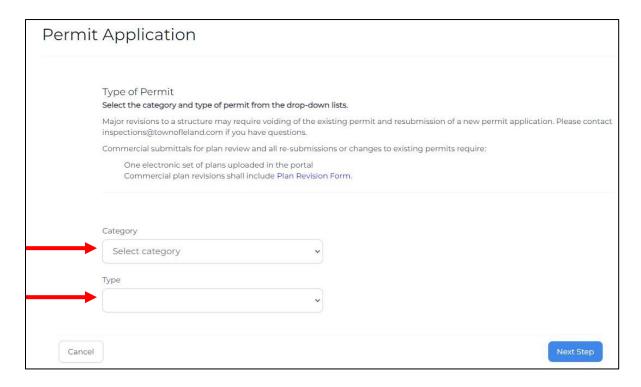
Permitting & Inspections Department
Phone 910-371-3754

## Instructions:

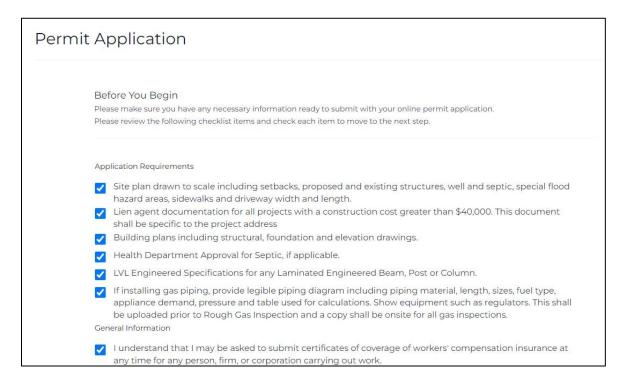
1. In the Home Page of the Town of Leland's Evolve Permitting Service, click "APPLY FOR PERMIT."



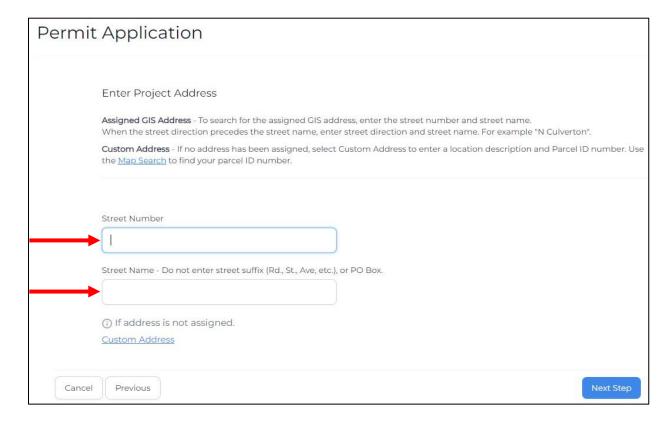
2. Select a permit "Category" and permit "Type" from the drop-down lists. Please select "Next Step" to proceed.



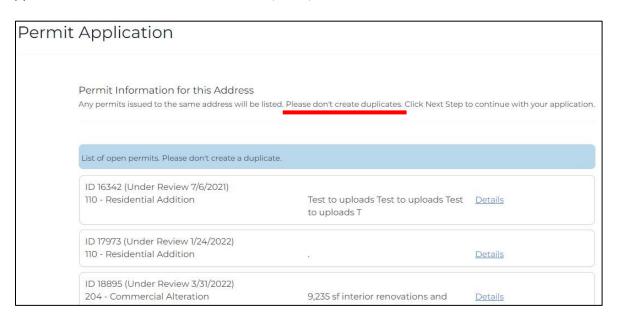
3. Please review the application requirements and general information and **confirm your review by checking the appropriate boxes**. Please select "Next Step" to proceed.



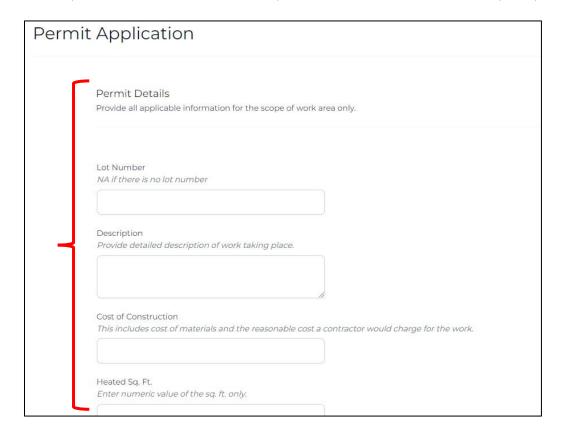
4. Please enter the project address. If the project address does not appear, please ensure the project address is within town limits. Additionally, ensure that an "Address Assignment" with Planning and Zoning Department has been submitted. After submitting for an address assignment, select "Custom Address" to enter the assigned address to proceed. Select "Next Step" to proceed.



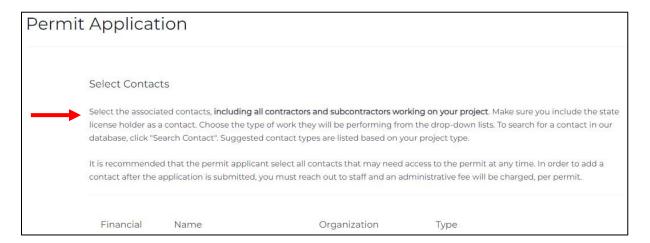
5. Please review the list of open permits for the project address to **ensure that no duplicate permit applications are created**. Select "Next Step" to proceed.



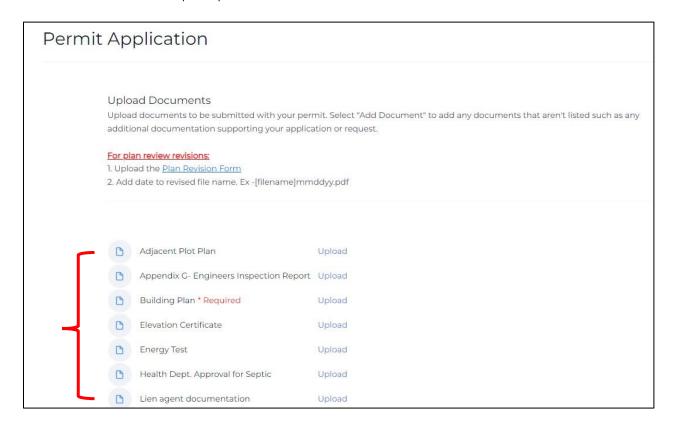
6. Please enter all applicable permit information for the proposed scope of work. Each permit type will have distinct question fields. Please enter the permit details and select "Next Step" to proceed.



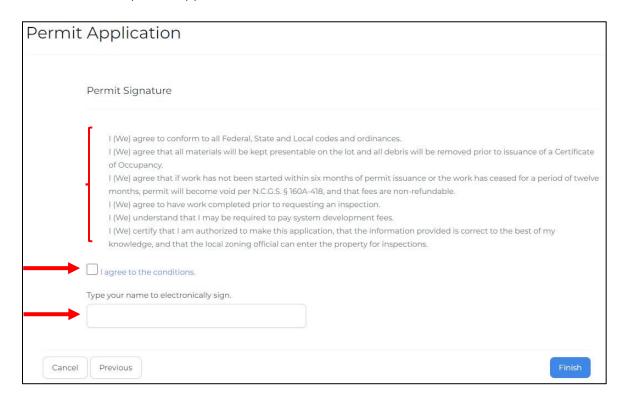
7. Select associated contacts to provide access to the permit application. Please ensure contacts have an active account with the Town of Leland's Online Permitting Portal. It is recommended to enter contacts at initial submittal to prevent any administrative fees when making contact changes after permit issuance.



8. **Upload all required and associated documents**. Select "Add Document" to add any documents not listed. Select "Next Step" to proceed.



9. **Review all terms and conditions** for permit application submission. **Check the box to indicate agreement with the conditions** and **enter full name to electronically sign** as the permit holder. Select "Finish" to submit permit application.



## WHAT'S NEW?

- 1. A five-digit permit ID will be assigned to the permit application. A permit number will be assigned upon permit issuance.
- 2. Review the status of the permit application to stay alert on any changes through the Online Permitting Service.
- 3. Emails will be sent out to notify the contact(s) about permit modifications, missing information, plan review results, billing, and other relevant updates.
- 4. Review our <u>Frequently Asked Questions</u> page, to learn more about our residential and commercial plan review times. Please note that plan review times may change in cases of missing documentation, increase in workload, internal processing delays, etc.
- 5. For questions related to permit processing, please email us at <a href="mailto:lnspections@TownofLeland.com">lnspections@TownofLeland.com</a>